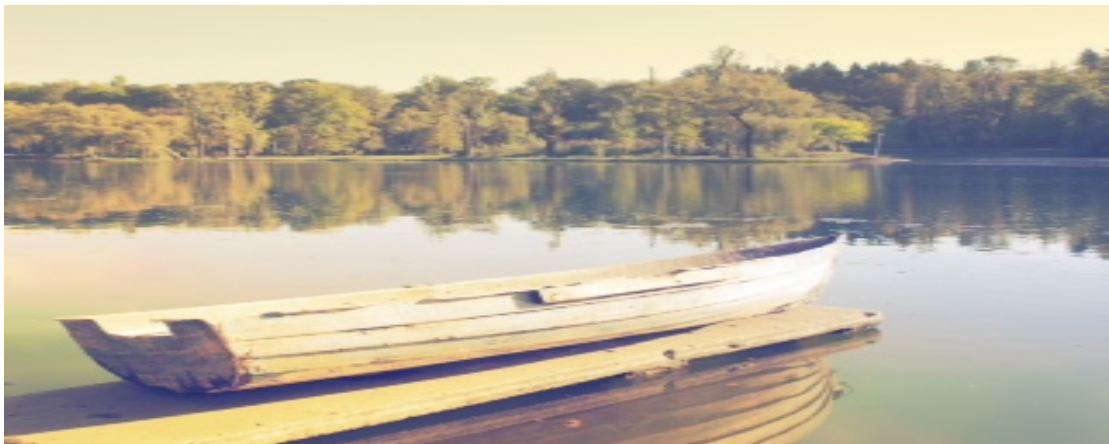




Family Mediation

PPC Support and Mentoring

Alongside our mediation services we are also able to offer support and mentoring to other mediators by way of being a Professional Practising Consultant (PPC). All mediators are required to have a Professional Practising Consultant to act as a sounding board, supervisor and mentor. Even experienced mediators all have PPCs. We find the support we get from our own PPC to be invaluable. The aim of our own PPC services is to offer friendly and approachable support to mediators for as much, or as little, time as they need.



Voluntary regulation for mediators in the form of the Family Mediation Council is a step forward in ensuring the professionalism and competency standards of all mediators and as professional mediators we welcome this. We are alive to the difficulties facing newly qualified mediators in terms of gaining 'mediation hours' and working towards accreditation with the Family Mediation Council, or the Law Society. Our aim is to provide the necessary input to enable new mediators to flourish and thrive in their own practices. We tailor our support to each individual mediator and are able to provide the right help for each person.

We can offer you guidance on what next steps to take on your mediation journey, as well as keeping you informed about the necessary requirements and changes to the regulatory rules. We share our expertise in how to attract mediation work and

develop a business as a mediator. We strive to offer the very best mediation service we can and we will share this approach with our consultees.

In order to be as flexible as possible, to properly serve the varying needs of those we work with, we offer three different levels of support. These are pay as you go services and monthly fee packages. The two different levels of monthly fee services are for whether you are working towards accreditation, or have achieved your accreditation.

As mediators in a practice that solely offers mediation we recognise the financial demands on mediators – especially those who are just starting out in their mediation career – and for that reason we have tried to offer our services as cost effectively as possible. We charge only £100 per hour for our PPC services (with no VAT payable on that fee). We are always happy to see consultees at our offices but will travel to you if this is more suitable. Our travel fees are only the train fare or mileage charged at 45p per mile. For our pay as you go consultees we invoice you for each consultation. As part of being a consultee you agree to settle all invoices within 14 days. All our work for pay as you go consultees is charged at £100 per hour (or part hour pro rata) save for group consultations that are charged at £60. We do not charge for telephone calls that are less than 10 minutes in length, or responding to emails where a response can be typed in less than 10 minutes. We do charge for phone calls and emails that are beyond 10 minutes, or where research is required to provide you with the correct response. We will always agree a fee with our pay as you go consultees prior to undertaking any work to ensure that you are in control of the costs you pay.

For those that want to spread the cost of their consultations more evenly we offer 2 different monthly fee packages:

Package 1 – for mediators who have already obtained their accreditation

Package includes:

- Four hours of individual consultations per year (we suggest at least 2 hours of this are in person)
- Four hours of group meetings per year
- One further hour of consultancy to discuss re-accreditation requirements

- Up to six hours per year of telephone and Skype conferences to discuss any ongoing mediation related issues or concerns

Fee: £85 per month

Package 2 – for mediators who are working towards their accreditation

Package includes:

- Seven hours of individual consultations per year (at least 4 hours of this should be face to face with the remainder being done by Skype if required)
- Four hours of group meetings per year
- Further two hours of individual consultations which can be used as the post training review or as time with the PPC either pre or post observation of a mediation session, or can be used as the PPC session observed by the PPC (or more latterly to review aspects of the accreditation portfolio)
- Up to one hour per month of telephone and Skype conferences to discuss any ongoing mediation related issues or concerns

Fee: £145 per month

All additional time with the PPC will be charged at £100 per hour save for group meetings which are charged at £60 per hour. We do not charge extra for additional telephone calls that are less than 10 minutes in length, or responding to emails where a response can be typed in less than 10 minutes.

For more information about our PPC services, or to have an informal chat about your mediation journey, then please contact Louisa at LKW Family Mediation on 01306 646690 or email Louisa@lkwfamilymediation.co.uk

Empowering you to find your own tailor made resolution