



PPC Support and Mentoring

Alongside our mediation services we are also able to offer support and mentoring to other mediators by way of being a Professional Practising Consultant (PPC). Louisa Whitney, the founder of LKW Family Mediation, has been a PPC since 2017. All mediators are required to have a Professional Practising Consultant to act as a sounding board, supervisor and mentor. Even experienced mediators all have PPCs. We find the support we get from our own PPCs to be invaluable. The aim of our own PPC services is to offer friendly and approachable support to mediators for as much time as they need, to support them in becoming the mediator they want to be. Mediators have different styles and approaches and our approach to supervision is to help you develop your vision of mediation practice (provided of course you are working within the FMC's code of practice).



Voluntary regulation for mediators in the form of the Family Mediation Council is a step forward in ensuring the professionalism and competency standards of all mediators and as professional mediators we welcome this. We are alive to the difficulties facing

newly qualified mediators in terms of gaining 'mediation hours' and working towards accreditation with the Family Mediation Council, or the Law Society. Our aim is to provide the necessary input to enable new mediators to flourish and thrive in their own practices. We tailor our support to each individual mediator and are able to provide the right help for each person.

We can offer you guidance on what next steps to take on your mediation journey, as well as keeping you informed about the necessary requirements and changes to the regulatory rules. We share our expertise in how to attract mediation work and develop a business as a mediator. We strive to offer the very best mediation service we can and we will share this approach with our consultees.

In order to be as flexible as possible, to properly serve the varying needs of those we work with, we offer two different levels of support. These are a pay as you go service, and a monthly fee package. The monthly fee package is only available for mediators working towards accreditation but if you are a mediator who has gained accreditation and you would like to talk about this then [please get in touch](#). The two different levels of monthly fee services are for whether you are working towards accreditation, or have achieved your accreditation.

As mediators in a practice that solely offers mediation we recognise the financial demands on mediators – especially those who are just starting out in their mediation career – and for that reason we have tried to offer our services as cost effectively as possible. We charge £125 per hour for our PPC services (with no VAT payable on that fee). We are always happy to see consultees at our offices or online (please bear in mind you can only do up to 50% of your consultancy online – outside of pandemics of course) but we will travel to you if this is more convenient. Our travel fees are only the train fare or mileage charged at 45p per mile. For our pay as you go consultees we invoice you for each consultation. As part of being a consultee you agree to settle all invoices within 7 days.

All our work for pay as you go consultees is charged at £125 per hour (or part hour pro rata) save for taking part in a consultancy day where you get a 1 hour individual consultancy and a 1 hour group meeting for £200. We do not charge for telephone calls that are less than 10 minutes in length, or responding to emails where a response can be typed in less than 10 minutes. We do charge for phone calls and emails that

are beyond 10 minutes, or where research is required to provide you with the correct response. We also charge a usually hourly fee of £125 for reviewing documentation that the consultee mediator has drafted. We will always agree a fee with our consultees prior to undertaking any work to ensure that you are in control of the costs you pay.

For those that want to spread the cost of their consultations more evenly we offer a monthly fee packages:

Package for mediators who are working towards their accreditation

Package includes:

- Up to eight hours of individual consultations per year (at least 4 hours of this should be face to face with the remainder being done by Zoom if required). This can be used in whatever way will be most useful – for a general consultancy, for reviewing documents, for a pre or post observation/mediation meeting discussion (not for the observation itself), or post training review.
- Four hours of group meetings per year
- We will observe a 1.5 hour meeting of your choosing and provide feedback (subject to mediator availability) each year that you are pre-accreditation.
- Up to one hour per month of telephone and Skype conferences to discuss any ongoing mediation related issues or concerns

Fee: £125 per month

All additional time with the PPC will be charged at £125 per hour save for group meetings which are charged as above (£200 for a 1 hour group meeting and 1 hour individual consultancy arranged as part of a consultancy day). We do not charge extra for additional telephone calls that are less than 10 minutes in length, or responding to emails where a response can be typed in less than 10 minutes.

For more information about our PPC services, or to have an informal chat about your mediation journey, then please contact Louisa at LKW Family Mediation on 01306 646690 or email Louisa@lkwfamilymediation.co.uk to arrange a virtual coffee.

Giving you the tools to nurture and grow the seeds of your resolution